



# PENNSYLVANIA GAME COMMISSION

## LICENSE DIVISION

2001 ELMERTON AVENUE HARRISBURG, PA 17110-9797 | (717) 787-2084

### Personal Computer Requirements

**Agent will be responsible for items listed below.**

- A PC that meets the minimum standards listed below and is located near the counter where license sales are conducted, close enough that you can hand customers a keypad that attaches to your PC. Agents will have to install device drivers for the peripherals on their PC.
- An Internet browser (Google Chrome or Microsoft Edge) as indicated in chart below.
- High-speed access to the Internet (e.g., DSL, Cable modem, or ISDN). As a PC agent, any time you cannot reach the license sales website, you will be UNABLE to sell a license. To be a PC agent, you must have reliable high-speed access to the Internet.
- 1 Universal Serial Bus (USB) port and an electrical outlet for the license printer, and adequate counter space for the printer as shown on the next page (5.71” wide x 7.68” deep x 5.83” high.) Additional clearance is required to open the printer to top load license rolls.
- 1 available Universal Serial Bus (USB) port for attaching a numeric keypad device provided to you so customers can input sensitive information (such as Social Security number).
- 1 available Universal Serial Bus (USB) port for a printer to print a few customer items (not required to be printed on the license printer) and your agent sales reports. Your plain paper printer does not need to be dedicated to use for license sales only.
- 1 available Universal Serial Bus (USB) port for attaching a scanner to read driver's licenses.
- Your own computer maintenance and trouble-shooting coverage. The HuntFishPA Help Desk for agents cannot assist with problems related to your PC hardware, software, Internet connection or any problem that is not directly related to the license sales application, license printer, driver's license scanner or pin pad.

<i>PC Requirements</i>	
<b>Processor</b>	Core i7/i9-250M @ 3.5GHz
<b>Operating System</b>	Windows 10
<b>Browser Software</b>	Google Chrome or Microsoft Edge
<b>RAM</b>	16GB Ram
<b>Fixed Disk Drive</b>	500GB HDD
<b>Monitor</b>	1366 x 768 display
<b>Available Ports (2)</b>	4 available USB ports for required peripherals
<b>Printer</b>	Cut-sheet printer (Optional)
<b>Network</b>	4 Mbps internet connection (higher for shared connections)



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### Agent will receive:

- Datamax E-Class Mark III Thermal Printer and 6ft Cable
- Zebra Scanner and 7ft USB Cable
- Adesso Keypad and 7ft USB Cable
- HuntFishPA License Paper Rolls
- Printer Cleaning Supplies
- Printer Quick Reference and Troubleshooting Guide
- 24/7 HuntFishPA Helpdesk Support
- Online Help
- PGC Agent Corner Support Tools and Reports
- PGC Marketing Posters and Supplies

