



Personal Computer Requirements: (agent must provide)

- A PC that meets the minimum standards listed below and is located near the counter where license sales are conducted, close enough that you can hand customers a keypad that attaches to your PC. Agents will have to install device drivers for the peripherals on their PC.
- An Internet browser (Internet Explorer, Google Chrome or Microsoft Edge) as indicated in chart below.
- High-speed access to the Internet (e.g. DSL, Cable modem, or ISDN). As a PC agent, any time you cannot reach the license sales website, you will be UNABLE to sell a license. To be a PC agent, you must have reliable high -speed access to the Internet.
- 1 Universal Serial Bus (USB) port and an electrical outlet for the license printer, and adequate counter space for the printer as shown on the next page (5.71”wide x 7.68” deep x 5.83” high.) Additional clearance is required to open the printer to top load license rolls.
- 1 available Universal Serial Bus (USB) port and electrical outlet for attaching a numeric keypad device provided to you so customers can input sensitive information (such as Social Security number).
- 1 available Universal Serial Bus (USB) port for a printer to print a few customer items (not required to be printed on the license printer) and your agent sales reports. Your plain paper printer does not need to be dedicated to use for license sales only.
- 1 available Universal Serial Bus (USB) port for attaching a scanner to read driver's licenses.
- Your own computer maintenance and trouble-shooting coverage. The PALS Help Desk for agents cannot assist with problems related to your PC hardware, software, Internet connection or any problem that is not directly related to the license sales application, license printer, driver’s license reader or pin pad.

PC Requirements	
Processor	Core i5-2520M @ 2.5GHz
Operating System	Windows Version 8 or 8.1
Browser Software	Internet Explorer, Google Chrome or Microsoft Edge
RAM	8GB Ram
Fixed Disk Drive	500GB HDD
Monitor	1366 x 768 display
Available Ports (2)	4 available USB ports for required peripherals
Printer	Cut-sheet printer (Optional)
Network	4 Mbps internet connection (higher for shared connections)



PENNSYLVANIA AUTOMATED LICENSE SYSTEM (PALS)



Agent Supplied Computer, Printer & High Speed Internet Connection

Vendor Supplied Equipment



License Printer



PIN Pad



Driver License Card Reader